

## SBHC Finance and sustainability Workgroup Meeting

**March 24, 2021**

Attendees: Leah Woodall, Kathryn Fiddler, Connie Feeley, Denise Watson, Sandy Fox, Jonathan Miller, Rosa Rivera.

Shannon reminded members that during last meeting the group worked on recommendation 12 and decided that it was important to speak with SMEs regarding the recommendation to be able to move forward. HMA reached out to them the SMEs and met with them and unfortunately the SME's recommended not to move forward this recommendation due to federal and state regulations.

Members mentioned that they were not surprised about the outcome as this as the answer before.

Leah mentioned it could be an opportunity to self-empower, educate youth to be advocates for their health and confidential care.

Jonathan miller mentioned that it should not be that the responsibility to maintain confidentiality is on the provider and not the insurance companies.

Shannon clarified that if each SBHC client asked the provider to suppress the EOBs then they would suppress the EOB. Denise mentioned that each client must call member services to suppress EOBs.

Johnathan mentioned to maybe change the recommendation to streamline the process in order not to rely on a minor requesting the suppression of the EOBs.

Rosa said that the patient portal may not give access to the minors until they turn 18.

At Nemours parents have access to the parents excluding BH and reproductive services.

Johnathan asked if there was a way for the adolescent to give permission to the provider to request the EOB to be suppressed.

Shannon asked the group if policy would include all the insurance companies.

Shannon suggested to move this recommendation to the cross-implementation group. Discuss during that group.

Denise mentioned Aetna has a code that includes SBHCs services and all insurance companies can do that.

Shannon asked the team if they should refine the third bullet or drop the recommendation.

Denise mentioned that waiving the cost sharing if very problematic. As SBHC services are not covered by deductible and hinder sustainability.

The group discussed about different possible funding streams like tobacco dollars or raising the cost of birth certificates but Leah mentioned she did to think the birth certificates would ever be able to be increased and tobacco dollars are decreasing as individuals stop to work.

Leah mentioned to have Hospitals have a community fund to cover these unpaid services. Denise mentioned banks as well as they have a budget for community efforts. Leah mentioned community foundations maybe.

Shannon mentioned that as it stands this recommendation should not move forward and the group would have to go back to the drawing board.

Shannon asked members to think about it and reminded members that the group needed to schedule next meeting next week. Group agreed to meet on April 1, 2021 at Noon