

## SBWC Finance and Sustainability Implementation Workgroup

March 10, 2021

**Attendees:** Denise Watson, Andrew Callahan (Public), Deanna Rigby, Ana Bueno, Shannon Breitzman, Leah Woodall, Sandy Fox.

Shannon welcomed Andrew Callahan to the group as this is his first meeting.

HMA reminded the group that there is still need for two representatives to join the cross-implementation workgroup meetings one in the middle of March and the other one in the middle of April. (HMA should make sure meeting does not conflict with DHMIC summit on April 13, 2021).

- Denise volunteered to be part of the cross-implementation workgroups. Kathryn volunteered last time, but she is working on vaccines.
- HMA to reach out to Rosa to see if she is willing to be part of the cross-implementation groups.

Shannon shared the work done on Recommendation 11 with the group to get feedback as no one responded by email. Still need Resources and Challenges- group to send feedback by COB Friday March 12, 2021.

- Leah suggested to add the following under Resources: Funding to support TA vendor, as DPH is at capacity and would need to explore building capacity through contractual Ta support

HMA to reach Yvette Santiago as she led a group with commercial payors and ask Yvette to do a warm connection to engage with the SMEs and invite them next meeting to discuss recommendation 12.

- Leah mentioned to the group that there is a legislator in Delaware General Assembly (Sen. Griffith) exploring suppressing EOBs, for several select services that cover MH and reproductive health, modeled after some other states. Leah will get a copy of the bill to share with HMA. Denise mentioned this would be helpful to frame the work of the implementation workgroup on Recommendation 12.
- Leah noted that there is some traction with the work, but it may be a cost for commercial payors.

### **Recommendation 12: Notes**

- Important to consider age and consent.
- Self-funded coverage plans would not be part under the department of insurance. Leah suggested to invite Susanne Jeanette from Department of Insurance as SME.
- This is dependent on ERISA laws-insurance companies would have to collect copays or balances based on federal laws. Depending on benefit plan.
- Engaging Aetna and Medicaid to explain how they do to manage claims would be helpful.
- Case study from Aetna to see the value of covering using an inclusive code.
- Group agreed this is not a mid-term goal
- Leah suggested to invite Susan Jeanette DOI to help during next meeting.

Group agreed to wrap up earlier after an hour. HMA will engage with SMEs to inform the work and ask the right questions to move the work forward.

**Public Comment**

Andrew Callahan asked clarification on why the Objective was to suppress EOBs. Shannon explained that some of the services provided by SBWCs are confidential like Family planning. Andrew added that this makes sense. Remittance advise-EOB insurance to health provider and not the parents is that something that is being considered?

Denise explained that the remittance advise only says how the claim was processed.