

**Recommendation 6: Establish a base service menu model that includes:**

- *Sports physicals (only physicals for those who need it/linkages to PCPs for physicals)*
- *Minor acute care*
- *Immunizations (only for those who need it/linkages to PCPs for immunizations)*
- *Reproductive health for middle and high school (STD & HIV testing, contraceptives, pregnancy testing, birth control pills)*
- *Behavioral Health (counseling, substance use screening for middle and high school)*
- *Nutrition Counseling*
- *Health education*
- *Insurance navigation*

**Identify grants and resources from federal and other state agencies to support this base service menu, if necessary.**

**Objective 1: Include base service menu expectation into RFP, contracts, and Delaware Code.**

Activity	Target Date	Key Implementers	Milestones	Process Measures	Outcomes Measures
For all new SBWC RFPs, DPH will include language that states that bidders must detail their plan for offering all age-appropriate base menu services, either through the SBWC or through partnership with other providers. The service offerings (staffing, hours during the week, through partnerships, etc.) remains flexible for the school districts and vendors to describe in their RFP response.		DPH	Approval from DMMA to incorporate changes.  RFP is changed.	Number of responses to new RFP.	Increased number of students who access base services in SBWCs.

When contracting with school districts and medical vendors, DPH will include language in the contract that requires all base services must be offered to students.		DPH	50% of contracts include language on base services	Number of contracts revised to include language.	Increase number of SBWCs offering base services.
When contracts for existing SBWCs end, include language that states that bidders must detail their plan for offering all age-appropriate base menu services, either through the SBWC or through partnership with other providers. The service offering (staffing, hours during the week, etc.) remains flexible for the school districts and vendors.		DPH		Number of existing SBWCs who re-bid on new RFP	
As Governing Body examines new health needs in the state, encourage providers to include additional optional services into the service menu listed in contracts and RFPs (fluoride cleanings, social service navigation, etc.).		DPH, DMMA		Number of SBWCs that incorporate additional services	Increase number of enhanced service offerings.  Increased number of students enrolled in Medicaid and other benefits.
Based on Governing Body's findings, identify organizations in Delaware counties to educate policymakers for inclusion of reproductive health services		Advocacy Groups, School District Parents/Caregivers			
Based on Governing Body's findings, engage school districts and boards in conversations about importance of providing a range of reproductive health services (e.g., STI, STD testing)		DPH, School District, School Boards	All school districts are on board with offering reproductive		

			health services as part of base menu		
Identify and execute the necessary district policy changes for inclusion of a minimum set of reproductive health services that are standardized and offered across all school districts.		DPH, School Districts, School Boards			Percent of SD that have policies that meet the minimally consistent standards
Based on Governing Body's findings, advocate for potential need to change <a href="#">Delaware Code, Title 18, Chapter 276</a> to reflect base menu services		Advocacy Groups, School District Parents/Caregivers			
If found necessary, make edits to <a href="#">Delaware Code, Title 18, Chapter 276</a> and other necessary policies to incorporate the base service menu.		DPH, Legislative Branch	Change in Delaware Code		
<p><b>Resources Needed:</b></p> <ul style="list-style-type: none"> <li>• Ensure that Medicaid is able to reimburse for base services to allow for contracting for Medicaid reimbursement and/or supplementary funds are able to support base service menu offering (ex: sports physicals, insurance navigation, etc.)</li> <li>• Ensure space proposals for SBWCs are conducive to offering base services</li> <li>• Additional infrastructure, including personnel, in DPH to ensure oversight responsibilities</li> </ul>					
<p><b>Foreseen Challenges:</b></p> <ul style="list-style-type: none"> <li>• Potential resistant response from school board and community as reproductive services are incorporated into base service menu</li> <li>• Financial/resource challenges due to co-payments from commercial insurers in offering services</li> <li>• Financial impact from not being reimbursed for sports physicals</li> <li>• Space in schools for additional services</li> <li>• Potential resistance from community providers about base service offering in SBWCs (competition)</li> <li>• State fiscal challenges post COVID (decreased revenues)</li> </ul>					
<p><b>Objective 2: Incorporate base service menu into SBWCs forms, marketing, operations, etc.</b></p>					

Activity	Target Date	Key Implementers	Milestones	Process Measures	Outcomes Measures
For middle and High School SBWCs, update enrollment forms to include blanket consent for all base services, with the exception of reproductive health services. Forms should note that Delaware Code allows for individuals aged 14+ consent themselves for BH services.		Medical Sponsors	All SBWC consent forms are offering the base service menu	Number of SBWCs with updated consent forms	
Consult with counsel to identify confidentiality needs and opportunity to carve out STD and pregnancy testing as separate from consent for reproductive health services		DPH, Medical Sponsors	All SBWCs are offering STD and pregnancy testing as separate consent from reproductive health services	Number of SBWCs with carved out consent for reproductive health services (not attached to STD and pregnancy testing)	
Engage relevant parties (DPH, medical vendors, etc.) on the updated service menu and proposed changes to forms		DPH, School Districts, Medical Sponsors	List of all base menu services provided to all Medical Sponsors by DPH		
Develop marketing materials and communicate change in enrollment forms to parents, caregivers, students, and school community, in a manner consistent with community and ensuring transparency		School Districts, Medical Sponsors, SBWC staff	Change in enrollment forms and services is marketed		

Assess need to update additional forms such as Release of Information, Data Sharing Forms, etc. Consult with legal counsel as needed.		School Districts, Medical Sponsors, DPH	Updates to additional forms are made		
Update relevant policies and procedures for any new services needing to be offered for base service menu.		Medical Sponsors	Updates to policies and procedures are made		
<b>Resources Needed:</b>					
<b>Foreseen Challenges:</b>					
<ul style="list-style-type: none"> <li>Getting shared agreement Data Sharing, Enrollment Forms, Release of Information, etc.</li> <li>School community, especially parent/caregiver may have apprehension about the change in enrollment forms to be blanket consent for all base services (except reproductive health services). Use lessons-learned from ChristianaCare to help facilitate this transition and roll out.</li> </ul>					
<b>Objective 3: Foster partnerships among SBWC providers, school providers, and others to ensure SBWCs' ability to provide all base menu services.</b>					
Activity	Target Date	Key Implementers	Milestones	Process Measures	Outcomes Measures
Before responding to RFP, create an inventory of services offered to students outside of SBWCs, either through individual community schools, school districts, or other school providers.		School Districts, Individual Schools, Medical Sponsors, Partner agencies	Inventories are created		
In RFP responses, include plan for the delivery of all base services, whether directly from SBWC providers or through partnership with other providers (including MOUs and BAAs).		Medical Sponsors, School Districts & Schools, School Nurses & Counselors		Number of RFP responses that include a plan for delivery of base services	

Schedule annual trainings for SBWCs and other school providers through the existing twice-a-year operational meetings to create awareness of all base services and planning for coordination.		DPH	Training is incorporated into the existing operational meetings		
Communicate and/or provide opportunities for educators and other school personnel to learn about the services offered in schools including in SBWCs.		DOE, School Districts		Number of opportunities offered to educators and school personnel	
<b>Resources Needed:</b>					
<ul style="list-style-type: none"> <li>Potential support needed for DPH to incorporate training on SBWC base services and operations into the existing operational meetings with SBWCs and schools</li> </ul>					
<b>Foreseen Challenges:</b>					

**Implementation Considerations**

- Connect with DSCYF to identify existing efforts and opportunities for alignment
- Examine enabling legislation for Take Care Delaware and identify opportunities to align with pilots in counties
- Additional funding for assessments and training
- Additional funding for Positive Behavior Interventions Support, assessments and training, typically adopted by schools (not SBWCs)
- Inventory existing screening tools and service practices/modalities to create approved list for use
- Conversations with schools (school nurses and counselors) to ensure alignment and nonduplicative services
- Integration into student intervention teams within schools (potential need for MOUs, Data Sharing Agreements, etc.)

***Recommendation 7: Ensure approaches to care are aligned and comprehensive across all SBWCs, especially for behavioral and mental health care and trauma-informed care, including trauma-informed treatment, utilize***

*school and state resources/tools, and are consistent with Culturally and Linguistically Appropriate Service (CLAS) standards.*

Activity	Target Date	Key Implementers	Milestones	Process Measures	Outcomes Measures

**Resources Needed:**

**Foreseen Challenges:**