



SCHOOL-BASED WELLNESS CENTERS STRATEGIC PLANNING INFRASTRUCTURE IMPLEMENTATION WORKGROUP

Virtual Zoom Meeting
Friday, February 12, 2021
1:00 PM - 2:30 PM



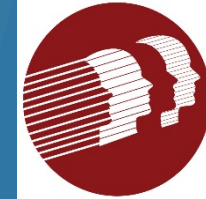
Agenda

1. Welcome & Introductions
2. Overview of Strategic Planning Process
3. Review of Recommendations
4. Implementation Workgroup Process
5. Next Steps & Adjournment



INTRODUCTIONS

Introductions



<u>NAME</u>	<u>TITLE</u>	<u>ORGANIZATION</u>
Kristen Dwyer	Director of Legislative & Political Organizing	Delaware State Education Association
Jon Cooper	Director of Behavioral Health for Colonial School District	Colonial High School
Forrest Watson, IV	Assistant to the Director of SBHCs	Life Health Center
Margaret Pisano	Wellness Center Counselor	Lake Forest High School - BayHealth
Nicholas Conte	Dental Director	DPH
Gloria James	Bureau Chief, Adolescent and Reproductive Health	DPH
Kathy Cannelli	Manager, SBHC and Juvenile Detention Center Nursing Services	SBHC/CCHS/NCCo.
Priscilla Mpasí	Pediatrician	
Sharon-rose Gargula	Nurse	Stanton Middle School
Joyce Hawkins	Family Services Program Manager	DSCYF
Emily Falcon	CFO	Colonial School District

WORKGROUP STAFF

Uma Ahluwalia	Health Management Associates	uahluwalia@healthmanagement.com
Diana Rodin	Health Management Associates	drodin@healthmanagement.com



OVERVIEW OF STRATEGIC PLANNING PROCESS

Understanding the Strategic Planning Process



“\$350,000/year to establish to establish school-based health centers in high needs elementary schools.”

-Delaware General Assembly, FY2020 Budget Epilogue

The Delaware Division of Public Health (DPH), in collaboration with several key stakeholders, is convening to create a Strategic Plan for Delaware School-Based Health Centers (SBHC). This planning process will be used to develop a model for expansion of SBHCs that is both financially sustainable and anchored in best practices. The goal is to ensure that SBHCs are responsive to the individual needs of Delaware’s children — who, for a variety of reasons, may not otherwise have access to the health care system for critical health and wellness services.

Project Timeline

WE ARE HERE





REVIEW RECOMMENDATIONS

Recommendations



13 total recommendations approved
by the Steering Committee

For full list, see the [virtual binder](#)

Steering Committee

Recommendation 1

*Infrastructure

Recommendations 2, 3, 4, 5

Delivery

Recommendations 6, 7, 8, 9

Finance & Sustainability

Recommendations 10, 11, 12, 13

* Our workgroup focus

Recommendation 2



2.) New school based-wellness centers sites for school districts will be in highest need schools and are strongly encouraged to be a full-service hub model. If a school district decides to expand the school-based wellness center beyond this original site, additional sites should follow a hub and spoke model where feasible.

Recommendation 3



3.) Siblings who are enrolled in the same school district and who do not have a SBWC in their school, may receive services from a sibling student's SBWC, as long as it is serving like-aged students. Parents and caregivers, however, may not receive services from a SBWC.

Recommendation 4



4.) Use the following model as a suggested guide for new SBWC set up and existing SBWC renovation:

Hub: converted classroom, minimum 900 square ft. (Infrastructure)

- *2 exam room (with ability for mobile dental unit) – 100 square ft. each*
- *Waiting/reception area – 200 square ft.*
- *Bathroom – 100 square ft.*
- *Counseling room – 150 square ft.*
- *Prep area/wet space – 100 square ft.*
- *Medical office – 100 square ft.*
- *Storage (records, medication, immunizations, may require refrigeration) – 50 square ft.*
- *Secure external & internal entrances*

Spoke: Designated space for SBWC, minimum 400 square ft

- *Exam room – 100 square ft.*
- *Storage area (records, medication, immunizations, may require refrigeration) – 50 square ft.*
- *Waiting area – 200 square ft.*
- *Bathroom (if possible, could share with Nurse's office, etc.) – 100 square ft.*

SBWCs are recommended to be Joint Commission compliant.

Recommendation 5



5.) Develop data collection and analysis infrastructure that meets the needs of SBWCs and stakeholders by:

- *Standardizing data collection and reporting across SBWCs*
 - *Information technology departments need to be at the table as part of this process*
 - *Encouraging SBWCs to adopt electronic health records (EHRs)*
 - *Developing the ability for DPH, and possibly SBWCs themselves, to generate annual reports showing a dashboard of metrics, including but not limited to:*
 - *Utilization and performance measures, payer mix, financials*
 - *Qualitative input from users of SBWCs that convey the value of SBWC services to the legislature and other stakeholders, and to support grant-seeking by SBWCs*
- Ensure that data collection and reporting tools are able to capture and track data recommended by oversight body as outlined under recommendation 1.*
(Infrastructure)



IMPLEMENTATION WORKGROUP PROCESS



Implementation Workgroup Process

- ▶ Meet ~3 times a month
- ▶ 2, 1.5 hours meetings per recommendation

Before 1st Meeting

- ▶ Review pre-populated implementation template

1st Meeting

- ▶ 30 mins - Define components of recommendation
- ▶ 60 mins - Breakout groups free brainstorm of implementation activities

Before 2nd Meeting

- ▶ Review consolidated activities from HMA

2nd Meeting

- ▶ 45 mins - Finalize implementation activities
- ▶ 45 mins - Attach evaluation measures

Recommendation 1:					
Activity	Target Date	Key Implementers	Milestones	Process Measures	Outcomes Measures
Resources Needed:					
Foreseen Challenges:					

Implementation Workgroup Core Principles



- ▶ We WILL NOT change the recommendations
- ▶ We WILL NOT discuss or assess the value of the recommendations
- ▶ We WILL focus our discussions on operationalizing the recommendations
- ▶ We WILL discuss the changes/actions needed to implement the recommendation through:
 - ▶ Policy
 - ▶ Practices
 - ▶ Infrastructure
 - ▶ Capacity

Meeting Schedule

- ▶ 2/12: Kick Off!
- ▶ 2/26: Draft Recommendation 2: Hub Model
- ▶ 3/5: Finalize Recommendation 2: Hub Model
- ▶ 3/12: Draft Recommendation 3: Receiving Services from a Sibling's SBWC
- ▶ 3/26: Finalize Recommendation 3: Receiving Services from a Sibling's SBWC
- ▶ 4/2: Draft Recommendation 4: Setup/Space
- ▶ 4/9: Finalize Recommendation 4: Setup/Space
- ▶ 4/23: Draft Recommendation 5: Data Infrastructure
- ▶ 4/30: Finalize Recommendation 5: Data Infrastructure



Next Steps



- Review the [virtual binder](#)
- Review all recommendations
- Review pre-populated implementation template for Recommendation 2 (Diana to send next week)

Next Delivery Implementation Workgroup Meeting:

Friday, February 26th

1:00 PM - 2:30 PM

Draft Implementation for Recommendation 2