

SCHOOL-BASED HEALTH CENTERS STRATEGIC PLANNING

INFRASTRUCTURE, POLICY, AND OPERATIONS WORKGROUP

Virtual Zoom Meeting
Thursday, September 10, 2020
1:00 PM - 2:00 PM



Agenda

1. Welcome & Refresher of Members
2. Review Workgroup Description & Research Questions
3. Present Literature Review
4. Discuss Weekly Workplan
5. Update on Stakeholder Interviews/Focus Groups
6. Homework & Next Steps



Workgroup Members

<u>NAME</u>	<u>TITLE</u>	<u>ORGANIZATION</u>
Frances Russo-Avena, Executive Sponsor	Nursing Instructor	Delaware Technical & Community College
Forrest Watson, Executive Sponsor	Founder & CEO/Executive Director	Life Health Center
Sharon Gargula, Co-Chair	School Nurse	Stanton Middle School
Catherine Zorc	Pediatrician	Nemours duPont Pediatrics
Joyce Hawkins	Family Program Services Support Manager	DPBHS K-5 Early Intervention
Jandy Albury, Co-Chair	LCSW	DBPHS Access Unit
Joanna White	Wellness NP Coordinator	Woodbridge High School - BayHealth
Margaret Pisano	Wellness Center Counselor	Lake Forest High School - BayHealth
Susan Haberstroh	Director	School Support Services, DOE
Jordan Weisman	Behavioral Health Chief Medical Officer	AmeriHealth Caritas
Greg Barclay	Behavioral Health Medical Director	Highmark Health Options
Yalanda Thomas (Representative for Glyne Williams)	Policy Administrator	DMMA
Rob Walter	Pediatrician	Private Practice
Nick Conte	Dental Director	Division of Public Health
Cindy Madden	Wellness Center Coordinator	Delmar School District

Cassandra Davis

DE DHSS

DE DHSS sponsor

Uma Ahluwalia

HMA

HMA lead

Drew Hawkinson

HMA

HMA support



Workgroup Charter

WORKGROUPS

The members of the workgroups will serve in a voluntary capacity. The workgroups will study technical or policy issues and provide feedback to the Committee. The three workgroups will be:

- Infrastructure, Policy and Operations
- Best Practices and Data
- Finance and Sustainability

The workgroups will be led by two co-chairs who may or may not be executive sponsors. The workgroups may, when appropriate, actively solicit feedback and input from external stakeholders in order to achieve the best solution for any given set of requirements. Each workgroup will meet as needed and determined by the co-chairs to accomplish their charge.

DPH provides staffing support to the Committee, including project management, policy support, research activities, meeting planning and minutes, and writing.

The meetings are public and as such, non-voting members may attend as outlined in Delaware Title 29 §10004 Open Meetings.



Workgroup Description

Policies

- Clarity of roles for state departments/agencies administering SBWCs
- Confidentiality and privacy practices
- Enrollment policies
- Alternative discipline practices
- Outreach and education
- Telehealth offerings
- Policies around the use of EMR
- Billing practices
- Other policies the workgroup identifies

Infrastructure & Operations

- Space
- Technology
- Workflows
- Staffing
- Budgeting
- Operational hours and access
- Service delivery capacity enhancements
- Partnerships and integrated models of service delivery between SBWCs, school community, community-based organizations, and healthcare providers
- Telehealth capabilities
- Other infrastructure issues identified by the workgroup



Workgroup Research Questions

1. How can SBWCs be consistent and also attentive to the needs of individual schools and district populations?
2. How can SWBC policies, operations, and infrastructure align with a sustainable financial model?
3. What are the infrastructure needs for elementary vs. middle vs. high SBWCs?
4. What are the intersections between SBWC policies and schools' disciplinary practices?
5. How do we infuse equity into each and every SBWC policy?



Literature Review

General Format:

- Introduction
- 3 sections corresponding to 3 workgroup streams
- Subsections of key priorities within each workgroup
- Each subsection has summary of key themes, debates, barriers, and innovations
- Each subsection has specific bullets of data tracking to resources in bibliography
- ***Subsections intersect***



Literature Review continued

Introduction

Infrastructure Policy & Operations

- HIPAA, FERPA, 42 CFR, Child Welfare Regulations
- Space, Equipment, & Technology
- Personnel
- Medical Sponsors & Contracting
- Operating Models
- Explanation of Benefits (EOBs), Privacy, Confidentiality
- COVID Recovery Operations

Data & Best Practices

- Reproductive & Behavioral Health Services and Practices
- Trauma-Informed Treatment Modalities

- Integration in School and Community
- Integration into Healthcare System
- Telehealth Service Delivery
- Outcomes Measures
- Data Stratification & Health Disparities
- Data Sharing Across Platforms & Agencies

Finance & Sustainability

- Expenses & Sustainability
- Government Funding & Grants
- Third Party Billing & Reimbursement
- Uninsured Population
- Medicaid/MCO Contracting



Weekly Workplan

- I. Review Subsection
 - a. Current Status in Delaware
 - b. Problems/Priorities in Delaware
 - c. Innovations from Other States
 - d. Policy Considerations
- II. Brainstorm in Response to Research Questions
 - a. Roundtable Brainstorm
- III. Draft Recommendations

Recommendation 1		Evidence/Rationale
Entity Accountable	Implementation Needs	Evaluation Considerations
...
Entity Accountable	Implementation Needs	Evaluation Considerations
Recommendation 2...		Evidence/Rationale
Entity Accountable	Implementation Needs	Evaluation Considerations

- IV. Executive Sponsor Steering Committee Update
 - a. Subsections Reviewed
 - b. Issues Discussed
 - c. Next Steps



Stakeholder Interviews Update

Focus Groups:

1. Behavioral Health for Youth
2. Legal Counsel
3. Parent Advocacy Groups
4. Private Insurers
5. Medicaid
6. MCOs
7. Community Pediatricians
8. School ecosystem
(administrator, educator, school nurse, school psychologist)
 - New Castle County
 - Kent County
9. Medical Sponsors
 - Sussex County
10. Associations
11. In-State Models & Challenges
12. Data & IT
13. Out-Of-State Experts
 - Maryland
 - Colorado
 - Florida



Next Steps and Adjournment

- Next week Discussion: Operational Model
 - Read section of Literature Review
 - Explore materials
 - Prepare to discuss given perspective and experience
- Review materials on [Virtual Binder](#)
- Next Meeting: September 17, 1:00 PM - 2:00 PM

