

INFRASTRUCTURE, POLICY AND OPERATIONS WORKGROUP

Date: 9/17/2020

Time: 1:00 PM – 2:00 PM

Location: <https://healthmanagement.zoom.us/j/93648402242?pwd=QjJpWmdkVzZhM1hMNnBLM3IPU2hkZz09>

Facilitators: UMA AHLUWALIA & DREW HAWKINSON

Agenda

- **Welcome and Call to Order**
- **Review Operating Models Background**
 - Current State in Delaware
 - Problems/Priorities in Delaware
 - Innovations
 - Policy/Budget Considerations
- **Brainstorm in Response to Research Questions**
 - Should there be a base menu of services offered by SBWCs? What criteria should determine additional service and how should these decisions be made?
 - What should be the the daily, weekly, and yearly hours of operation for SBWCs? How should SBWC operations relate to school operations?
 - How should SBWCs enroll students?
 - Should SBWCs enroll families (caregivers and siblings), staff, community members? What are the site, infrastructure, and operational implications?
 - How should SBWCs schedule and coordinate services with students, parents, and school staff/educators?
 - How can SBWCs be better incorporated into students' medical homes? What are the best policies/models for SBWCs collaboration with community providers?
 - Should SBWCs be integrated into MCO service delivery? How can this be done better?
 - Should SBWCs be incorporated into a Medicaid ACO model or form their own ACO?
 - How should operations differ between elementary, middle, and high schools?
- **Draft Recommendations**
- **Adjournment & Next Steps**
 - Prepare for next week's discussion: Operating Model (cont.)