

INFRASTRUCTURE, POLICY AND OPERATIONS WORKGROUP

Charge Provided in July 2020

Membership and leadership identified by July 2020

Workgroup Meetings expected from September to November 2020

Meeting Schedule TBD

This workgroup will review and assess the existing policy framework for operating school based wellness centers in Delaware for elementary, middle and high schools. These policies will range from:

- Clarity of roles for state departments/agencies administering SBWCs
- Confidentiality and privacy practices,
- Enrollment policies,
- Alternative discipline practices,
- Outreach and education,
- Telehealth offerings,
- Policies around the use of EMR and
- Billing practices
- Other policies the workgroup identifies

The workgroup will then determine if any modifications or revisions are needed. They will make necessary recommendations for those revisions to occur along with a workplan with timeframes.

These policy shifts and modifications will result in a more responsive infrastructure and operations plan. This would involve mapping the need for:

- Space,
- Technology,
- Workflows,
- Staffing,
- Budgeting and
- Service delivery capacity enhancements including necessary partnerships between providers of school based wellness services, the school community and community based organizations in the development of a system of care.
- It would require a focus on telehealth capabilities and a re-examination of privacy and confidentiality issues, enrollment practices, after school time access to SBWCs, community schools integrated models and other opportunities for enhancing and improving school based wellness center delivery practices
- Other infrastructure issues identified by the workgroup

(These topic areas will need to clearly identify state department or agency of responsibility and record)

The workgroup will capture current system status develop actionable set of recommendations for the Steering committee that will present the roadmap for the future state, for consideration by November 20, 2020. It is expected that the workgroups will need to consult with each other and with the Steering

Committee and these exchanges will be facilitated by the Executive Sponsors to the workgroup from the Steering Committee.